

Financial Services Consultative Consumer Panel

21 Northumberland Road

Dublin 4

01 603 0891

burgess7@eircom.net

Mary O'Dea
Consumer Director
Financial Regulator

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(by email)

Formal suggestion for a Consumer Guide to Consumer Codes
Our reference 2006.6.BB

Dear Mary

We had a very informative presentation from Donnie Kennedy and George Treacy on the status of the Consumer Codes at the April meeting of the Consumer Panel.

We fully appreciate the huge effort which has gone into producing these codes and the huge logistical effort which will be required to actually publish them once the final version is approved by the Authority.

However, we would like to formally suggest that preparations should begin immediately for issuing a guide to the codes which would be aimed at consumers. Ideally this should be ready for publication simultaneously with the publication of the codes themselves.

Yours sincerely

Brendan Burgess
Chair